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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Original Sheet 178
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services

For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling. For rules and regulations regarding TFS, see Section 3.6.4 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

Except for SBC Long Distance Virtual Private Network (VPN), Business Customers subscribing to a Custom Business Service offering described in Section 3.7 of this Tariff may subscribe to the Calling Card - Option 2 or an Option 2 category as specified in the specific Service offering, and as described in Section 3.1.5 (A).2 of this Tariff. Unless otherwise indicated in this Tariff, the following rules and regulations regarding the Calling Card - Option 2 and Option 2 categories apply to all Custom Business Services described in Section 3.7 of this Tariff except for SBC Long Distance Virtual Private Network (VPN):

- Operator assisted, operator dialed, and fully automated calling card calls billed to the Calling Card - Option 2 and Option 2 categories are rated at the usage rates specified in Section 4 of this Tariff for the Custom Business Service subscribed to by the Customer in lieu of the rates and charges specified in Section 4.1.1 (B).2.b and Section 4.1.2 (A) of this Tariff for Operator Toll Assistance Service. A per call charge applies in addition to the initial period and additional period charges applicable to the call. For fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 and Option 2 categories, see Section 4.1.1 (B).2.a, Section 4.1.2 (B) and Section 4.1.2 (C) of this Tariff for per call charges.
- For Customers that subscribe to one of the Company's Custom Business Service offerings described in Section 3.7 of this Tariff that also subscribe to the Calling Card - Option 2 or an Option 2 category, the billing increments (including the minimum connect time) for fully automated, operator assisted, and operator dialed calls billed to the Calling Card are the same as the billing increments for 1+ outbound calls rated under the Custom Business Service subscribed to by the Customer.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services

3.7.1 High Volume Calling¹

C

(A) General

- .1 High Volume Calling is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only or for both outbound and TFS.
- .2 See Section 3.6 of this Tariff for rules and regulations and general information regarding TFS. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

C

(A) General (continued)

- .3 Customers subscribing to High Volume Toll Free Calling and/or High Volume Dedicated Toll Free Calling under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is only available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling or High Volume Dedicated Outbound calling may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 C of this Tariff.

- .2 The High Volume Calling plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan and (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to a MMC of at least \$50 per month without signing a term plan.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

C

(B) Availability (continued)

- .3 If a Centrex or Plexar® Customer with terminals subscribes to High Volume Outbound Calling, all lines associated with the Centrex or Plexar® terminals must be presubscribed to the Company.
- .4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling or High Volume Dedicated Toll Free Calling, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

C

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

- (E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option 3, Category 21

C

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

C

.2 Billing Increments

- .a Outbound, TFS Provided Without CMR, and Calls Billed To The Calling Card - Option 3, Category 21

C

For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(E) Rating Inbound, Outbound, and Calls Billed To The Calling Card - Option
3, Category 21 (continued)

T

.2 Billing Increments

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1)
minute subject to a minimum connect time (initial period) of
one (1) minute.

.3 Per Call Charges

For per call charges, Section 4.1.1 (B).2 of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations
effective August 1, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

C

(F) Billing

Customers subscribing to any of the Company's High Volume Calling plans will be direct-billed.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling

A Customer request to transfer TFS to the High Volume Toll Free Calling Plan will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling plan. Customer shall be responsible for any and all early termination charges.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II

(A) General

- .1 High Volume Calling II is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling II is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling II is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling II is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling II is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling II for outbound Service only, TFS only or for both outbound and TFS.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling II allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location.
- .3 Customers subscribing to High Volume Toll Free Calling II and/or High Volume Dedicated Toll Free Calling II under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling II for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling II or High Volume Dedicated Outbound Calling II may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 C of this Tariff.

- .2 The High Volume Calling II plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan; (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years or commit to an MMC of at least \$50 per month without signing a term plan; and subscribe to High Volume Calling II for the provision of interstate service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(B) Availability (continued)

.3 If a Centrex Customer with terminals subscribes to High Volume Outbound Calling II, all lines associated with the Centrex terminals must be presubscribed to the Company.

.4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling II or High Volume Dedicated Toll Free Calling II, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

(C) MACs, MMCs, and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs, MMCs and term plan agreements.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.2 High Volume Calling II (continued)

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling II.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card - Option 3, Category 21

C

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MMC or MAC; and (5) the length of the Customer's term plan (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

- (E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card -
Option 3, Category 21 (continued)

C

.2 Billing Increments

- .a Outbound, TFS Provided Without CMR, and Calls Billed to
the Calling Card - Option 3, Category 21

C

For Customers with an MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

- .b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.2 High Volume Calling II (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling II plans will be direct-billed.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling II

A Customer request to transfer TFS to the High Volume Toll Free Calling II will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling II plan. Customer shall be responsible for any and all early termination charges.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I

T

(A) General

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- .1 High Volume Calling Connections I is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling Connections I is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling Connections I is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling Connections I is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling Connections I is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling Connections I for outbound Service only, TFS only or for both outbound and TFS.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling Connections I allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility.
- .3 Customers subscribing to High Volume Toll Free Calling Connections I and/or High Volume Dedicated Toll Free Calling Connections I under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide at www.sbc.com.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling Connections I for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling Connections I or High Volume Dedicated Outbound Calling Connections I may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

(B) Availability

.2 The High Volume Calling Connections I plan is available to Business Customers that:

- (1) request to be provisioned under this optional calling plan;
- (2) commit to a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years;
- (3) subscribe to High Volume Calling Connections I for the provision of interstate service; and
- (4) subscribe to or currently subscribe to one of the following services from a SBC Affiliate: CompleteLinkSM, Centrex, Plexar®, Business SolutionsSM, Ameritech Centrex Service (ACS), Custom Biz SaverSM, Power Office, Pacific Bell Instant OfficeSM, Local Usage SaverSM or subscribe to or currently subscribe to a minimum of one basic business access line under term pricing plan from an SBC Affiliate or subscribe to or currently subscribe to the features, services or products described in Section 3.7.3 (B).2 (5) of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

(B) Availability (continued)

.2 (continued)

(5) subscribe to or currently subscribe to all of the following features, services or products from a SBC Affiliate:

- .a a minimum of one basic business access line; and
- .b an inside wire maintenance product associated with each basic business access line; and
- .c at least one instance of Caller ID; and
- .d at least one instance of any of three of the call control features in Group D Package as defined in Section 1 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

(B) Availability (continued)

- .3 If the Customer fails to maintain the required products or services described in Section 3.7.3 (B).2 of this Tariff, the Customer will no longer qualify for High Volume Calling Connections I and will be moved to High Volume Calling II with the same MAC and term plan commitment unless the Customer selects an alternative Service. If the Customer is moved to High Volume Calling II with the same MAC and term plan commitment as High Volume Calling Connections I, early termination fees will not apply and the begin/end dates of the term plan for High Volume Calling II will be the same begin/end dates as the term plan for High Volume Calling Connections I. If the Customer moves to any High Volume Calling plan or any other optional calling plan with a MAC or term plan commitment that is lower than the MAC and term plan commitment for High Volume Calling Connections I, early termination fees apply.
- .4 If a Centrex Customer subscribes to High Volume Outbound Calling Connections I, all lines associated with the Centrex must be presubscribed to the Company.
- .5 For Business Customers that subscribe to High Volume Dedicated Outbound Calling Connections I or High Volume Dedicated Toll Free Calling Connections I, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

(C) MACs and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs and term plan agreements.

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling or (2) intrastate InterLATA and intrastate IntraLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA TFS Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling Connections I.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card - Option 3, Category 21

C

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MAC; and (5) the length of the Customer's commitment (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.3 High Volume Calling Connections I (continued)

- (E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card -
Option 3, Category 21 (continued) C

.2 Billing Increments

- .a Outbound, TFS Provided Without CMR, and Calls Billed to the
Calling Card - Option 3, Category 21 C

Calls are billed in increments of one (1) second subject to a
minimum connect time (initial period) of eighteen (18) seconds.

- .b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute
subject to a minimum connect time (initial period) of one (1)
minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.3 High Volume Calling Connections I (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling Connections I plans will be billed directly by the Company.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling Connections I

A Customer request to transfer TFS to the High Volume Toll Free Calling Connections I will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling Connections I plan. Customer shall be responsible for any and all early termination charges described in Section 2.26 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

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|-------|---|-----|
| 3.7 | Custom Business Services (continued) | N |
| 3.7.4 | High Volume Calling Connections II | T/M |
| (A) | General | N |
| .1 | High Volume Calling Connections II is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling Connections II is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling Connections II is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling Connections II is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling Connections II is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling Connections II for outbound Service only, TFS only or for both outbound and TFS. | N |

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling Connections II allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility.
- .3 Customers subscribing to High Volume Toll Free Calling Connections II and/or High Volume Dedicated Toll Free Calling Connections II under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide at www.sbc.com.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling Connections II for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling Connections II or High Volume Dedicated Outbound Calling Connections II may also subscribe to the Calling Card - Option 3, category 21, described in Section 3.1.5 (A).2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II (continued)

(B) Availability (continued)

.2 The High Volume Calling Connections II plan is available to Business Customers that:

- (1) request to be provisioned under this optional calling plan;
- (2) commit to a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years;
- (3) subscribe to High Volume Calling Connections II for the provision of interstate service;
- (4) subscribe to or currently subscribe to one of the following services from a SBC Affiliate: CompleteLinkSM, Centrex, Plexar®, Business SolutionsSM, Ameritech Centrex Service (ACS), Custom Biz SaverSM, Power Office, Pacific Bell Instant OfficeSM, Local Usage SaverSM or a minimum of one basic business access line under term pricing plan from an SBC Affiliate or subscribe to or currently subscribe to the features, services or products described in Section 3.7.4 (B).2 (5) of this Tariff; and subscribe to or currently subscribe to one of the following services from a SBC Affiliate: Dedicated Internet Access (DIA) service or DSL service or Shared Web Hosting or Dedicated Web Hosting or SBC® Yahoo!® Dial Internet Access service or T1 Intergrated Access Service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II (continued)

(B) Availability (continued)

.2 (continued)

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| (5) | subscribe to or currently subscribe to the following features, services or products from a SBC Affiliate: | C |
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| .a | a minimum of one basic business access line; and | |
| | | |
| .b | an inside wire maintenance product associated with each basic business access line; and | |
| | | |
| .c | at least one instance of Caller ID; and | |
| | | |
| .d | at least one instance of any of three of the call control features in Group D Package as defined in Section 1 of this Tariff. | |
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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II (continued)

(B) Availability (continued)

- .3 If the Customer fails to maintain the required products or services described in Section 3.7.4 (B).2 of this Tariff, the Customer will no longer qualify for High Volume Calling Connections II and will be moved to High Volume Calling II with the same MAC and term plan commitment unless the Customer selects an alternative Service. If the Customer is moved to High Volume Calling II with the same MAC and term plan commitment as High Volume Calling Connections II, early termination fees will not apply and the begin/end dates of the term plan for High Volume Calling II will be the same begin/end dates as the term plan for High Volume Calling Connections II. If the Customer moves to any High Volume Calling plan or any other optional calling plan with a MAC or term plan commitment that is lower than the MAC and term plan commitment for High Volume Calling Connections II, early termination fees apply.
- .4 If a Centrex Customer subscribes to High Volume Outbound Calling Connections II, all lines associated with the Centrex must be presubscribed to the Company.
- .5 For Business Customers that subscribe to High Volume Dedicated Outbound Calling Connections II or High Volume Dedicated Toll Free Calling Connections II, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.4 High Volume Calling Connections II (continued)

(C) MACs and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs and term plan agreements.

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling or (2) intrastate InterLATA and intrastate IntraLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA TFS Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling Connections II.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card - Option 3, Category 21

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.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; (4) the Customer's MAC; and (5) the length of the Customer's commitment (1 year, 2 years, or 3 years). An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, category 21, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.4 High Volume Calling Connections II (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card - Option 3, Category 21 (continued)

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.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed to the Calling Card - Option 3, Category 21

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Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.4 High Volume Calling Connections II (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling Connections II plans will be billed directly from the Company.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling Connections II

A Customer request to transfer TFS to the High Volume Toll Free Calling Connections II will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling Connections II plan. Customer shall be responsible for any and all early termination charges described in Section 2.26 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.5 Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200¹

(A) Business Long Distance 200 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that: T T

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
 - an MMC of \$200 per month or T
 - an MMC of \$200 per month for a 1-year term plan. C

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. N

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year term plan. N

¹ This Service is no longer available to new Customers effective June 3, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200¹ (continued)

- (B) The Customer may subscribe to Business Long Distance 200 for outbound Service only, TFS only or for both outbound and TFS for a single BTN.

- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for rules and regulations and general information regarding TFS.

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¹ This Service is no longer available to new Customers effective June 3, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.6 Business Long Distance 200¹ (continued)

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For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.

(E) The Customer's usage rate for each call is based on whether the Customer has made a MMC and subscribes to Service on a month-to-month basis or a one year term plan.

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(F) For Customers who commit to an MMC and subscribe to Service on a month-to-month basis, outbound calls, TFS calls, and calls billed to the Calling Card - Option 2 are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.6 of this Tariff.

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¹ This Service is no longer available to new Customers effective June 3, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.7 Long Distance For Business

Long Distance For Business is a combination inbound, outbound, and calling card optional pricing plan available to Business Customers. This optional calling plan is available to new and existing Business Customers (1) that use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS and (2) that request to be provisioned under this optional pricing plan. The rates and charges specified herein provide for a usage sensitive charge. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

When ordering Service, the Business Customer must specify if Long Distance for Business is to be used for outgoing calls only, inbound calls only, or both. Multiple BTN aggregation is not available with this Service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.8 Total Solutions Plus¹

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Total Solutions Plus is a combination inbound, outbound, and calling card optional pricing plan designed for Business Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. When ordering Service, the Business Customer must specify if Total Solutions Plus is to be used for outgoing calls only, TFS, or both.

Total Solutions Plus is available to new and existing Business Customers that (1) request to be provisioned under this optional pricing plan; (2) utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling; and (3) subscribe to at least one of the following products, services or features under the terms and conditions of the applicable Affiliated LEC or Affiliated CLEC tariff: (a) Centrex, (b) T1.5 access line or (c) DSL Internet and shared web posting.

The start of Service date for Total Solutions Plus may be on or after the installation date of the products, services or features discussed in (3) above. If a Customer fails to maintain at least one of the products, services or features described in (3) above, the Customer will no longer qualify for Total Solutions Plus. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.8 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.9 Business Long Distance 50

(A) Business Long Distance 50 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
 - an MMC of \$50 per month or
 - an MMC of \$50 per month for a 1-year or 2-year term plan. C

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year or 2-year term plan. C

(B) The Customer may subscribe to Business Long Distance 50 for outbound Service only, TFS only or for both outbound and TFS for a single BTN.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.9 Business Long Distance 50 (continued)

- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) Reserved for future use.
- (E) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year or 2-year term plan. C
- (F) For Customers who commit to an MMC and subscribe to Service on a month-to-month basis, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year or 2-year term plan with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.9 of this Tariff. C
- (G) Customers subscribing to Business Long Distance 50 may also subscribe to Calling Card - Option 2, category 11.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.10 Business Domestic Saver

Business Domestic Saver is a custom combination inbound, outbound, and calling card optional pricing plan available to Business Customers. This optional pricing plan is not available prior to May 1, 2001. This optional pricing plan is available to new and existing Business Customers that:

- (1) use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS;
- (2) request to be provisioned under this optional pricing plan; and
- (3) commit to an MMC of \$5.95 per month.

For rules and regulations regarding the MMC, see Section 2.26 of this Tariff.

Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For rates and charges, see Section 4.7.10 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.10 Business Domestic Saver (continued)

Multiple BTN aggregation is not available with this Service. Customers
subscribing to Business Domestic Saver may be LEC-billed or direct-billed.
The method of billing is determined by the Company.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.10 Business Domestic Saver (continued)

When ordering Service, the Business Customer must specify if Business Domestic Saver is to be used for outgoing calls only, inbound calls only, or both.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.11 Business Domestic Saver 15

(A) Business Domestic Saver 15 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
 - an MMC of \$15 per month or
 - an MMC of \$15 per month for a 1-year or 2-year term plan. C

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year or 2-year term plan. C

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.11 Business Domestic Saver 15 (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Business Customers subscribing to Business Domestic Saver 15 may also subscribe to the Calling Card - Option 2, category 11. N
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- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.11 Business Domestic Saver 15 (continued)

(D) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year term plan.

(E) For Customers who commit to a MMC and subscribe to Service on a month-to-month basis, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan with an MMC, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.11 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN)

(A) General

SBC Long Distance Virtual Private Network (VPN) is an outbound only long distance Service that provides the functionality and capabilities of a private network through the use of shared transmission facilities. VPN is operated by a software-controlled management system. This Service is available to Business Customers or Applicants that:

- .1 sign a term plan for a minimum commitment period of one year;
- .2 access the VPN network via one or more of the access methods described in Section 3.7.12 (B) of this Tariff;
- .3 subscribe to VPN for the provision of interstate, intrastate IntraLATA, and intrastate InterLATA calling (VPN is not available for intrastate calling on a stand alone basis); and
- .4 commit to a MAC of \$240,000. See Section 2.26 of this Tariff for rules and regulations applicable to MACs and term plan agreements.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(B) Access

Access to the Customer's VPN network may be provided via one or more of the following methods:

- .1 by subscribing to one of the Company's High Volume Dedicated Outbound Calling plans, as described in Section 3.7.1 or 3.7.2 of this Tariff, with DVA access or PRI-ISDN access (term plan, MAC, and MMC commitments required to subscribe to High Volume Dedicated Outbound Calling Service will be waived for Customers subscribing to VPN Service);
- .2 by presubscribing one or more of the Customer's Switched Access lines to the Company for the provision of outbound long distance service and identifying those lines to be associated with the Customer's VPN Service; or
- .3 by remote access using a toll-free number. Remote access enables VPN members to access their VPN network from remote, non-VPN locations (e.g., while traveling). The VPN member dials a toll-free number to access the VPN Service and is prompted for a VPN Authorization Code, a PIN number, and the called party number. The remote access toll-free number, the VPN member's authentication code, and PIN are printed on a VRA card, available as part of the VPN Service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(C) Call Rate Types

For rating purposes, there are three (3) call rate types:

.1 Call Rate Type A

- .a Switched to Switched (Virtual On-Net) - Call originates from Customer's switched VPN line and terminates on a VPN station within the Customer's VPN network via the PSTN.
- .b Switched to Switched (VPN Off-Net) - Call originates from Customer's switched VPN line and terminates on a station outside the Customer's VPN network via the PSTN.
- .c Remote Access to Switched (Virtual On-Net) - Customer or user access their VPN network using a toll-free number from a station not associated with the Customer's VPN network. Upon being authenticated, the call terminates on a VPN station within the Customer's VPN network via the PSTN.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(C) Call Rate Types (continued)

.1 Call Rate Type A (continued)

- .d Remote Access to Switched (VPN Off-Net) - Customer or user access their VPN network using a toll free number from a station not associated with the Customer's VPN network. Upon being authenticated, the call terminates on a station outside the Customer's VPN network via the PSTN.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(C) Call Rate Types (continued)

.2 Call Rate Type B

- .a Dedicated to Switched (Virtual On-Net) - Call originates from Customer's dedicated VPN facility and terminates on a VPN station within the Customer's VPN network via the PSTN.
- .b Dedicated to Switched (VPN Off-Net) - Call originates from Customer's dedicated VPN facility and terminates on a station outside the Customer's VPN network via the PSTN.
- .c Switched to Dedicated (VPN On-Net) - Call originates from Customer's switched VPN line and terminates to a VPN station on a dedicated facility within the Customer's VPN network.
- .d Remote Access to Dedicated (VPN On-Net) - Customer or user access the Customer's VPN network using a toll-free number from a station not associated with the Customer's VPN network. Upon being authenticated, the call terminates to a VPN station served by a dedicated facility within the Customer's VPN network.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(C) Call Rate Types (continued)

.3 Call Rate Type C

- a. Dedicated to Dedicated (VPN On-Net) - Call originates from Customer's dedicated VPN facility and terminates to a VPN station on a different dedicated facility within the Customer's VPN network.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(D) Reserved for future use

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Original Sheet 194.14

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(E) Commence of Service

Once Service is implemented and tested, billing for the Service will begin upon receipt of Customer's acceptance of the Service. This applies to both the initial VPN Service(s) and additional VPN Service(s).

(F) Billing

Customers subscribing to VPN will be direct-billed by the Company. The VPN Service is identified with the Corporate BAN of a Billing Hierarchy, and as such, there can only be one VPN per Billing Hierarchy and vice versa. The Corporate BAN is always an invoice point, but VPN Customers may request multiple invoice points throughout the Billing Hierarchy, such that different corporate organizations, divisions, groups, etc. are billed individually for the VPN charges that they incur.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(G) Application of Rates and Charges

.1 Usage Rates

Usage rates vary depending on call type as described in Section 3.7.12 (C) of this Tariff and length of term plan commitment. Calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds.

.2 Per Call Service Charges

A per call service charge applies to all remote access calls.

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d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(H) Transfer of Existing Service(s) to VPN Service

Upon initially subscribing to VPN Service or at any time after ordering VPN Service, the Customer may transfer non-VPN lines to the Customer's VPN.

.1 MAC

.a Transferred Service(s) Originally in the Same Billing Hierarchy

If the Service(s) being transferred to VPN Service were originally in the same Billing Hierarchy, the VPN MAC supersedes the MAC associated with the Service(s) being transferred to VPN Service.

.b Transferred Service Originally in a Different Billing Hierarchy

If the Service(s) being transferred to VPN Service were originally in a different Billing Hierarchy, the original MAC remains unchanged.

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d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.12 SBC Long Distance Virtual Private Network (VPN) (continued)

(H) Transfer of Existing Service(s) to VPN Service

.2 MMC

There are no MMCs associated with VPN Service.

.a Transferred Service(s) Originally in the Same Billing Hierarchy

If the Service(s) being transferred to VPN Service were originally in the same Billing Hierarchy, the original MMC no longer applies.

.b Transferred Service Originally in a Different Billing Hierarchy

If the Service(s) being transferred to VPN Service were originally in a different Billing Hierarchy, the original MMC remains unchanged.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.13 Business Long Distance 100

(A) Business Long Distance 100 is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to an MMC of \$100 per month or an MMC of \$100 per month for a 1-year or 2-year term plan. C

For rules and regulations regarding MMCs and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year or 2-year term plan. C

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.13 Business Long Distance 100 (continued)

- (B) The Customer may subscribe to Business Long Distance 100 for
outbound Service only, TFS only or for both outbound and TFS for a
single BTN.

D
:
D

- (C) Toll free calls may originate on any type of access and are terminated via
Switched Access to the Customer's location. See Section 3.6 of this
Tariff for optional features, rules and regulations, and general information
regarding TFS.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.13 Business Long Distance 100 (continued)

- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a month-to-month basis or a 1-year or 2-year term plan. C
C
- (F) For Customers who commit to a MMC and subscribe to Service on a month-to-month basis, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year or 2-year term plan with an MMC, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. C
For rates and charges, see Section 4.7.13 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹

C

- (A) Business Block of Time 200 is a custom combination outbound, switched toll free, and calling card long distance optional pricing plan for calls that originate and terminate within the State. This optional pricing plan is established at the BTN level. Multiple BTN Aggregation is not available with this Service. If a Customer or Applicant selects a different price plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation. Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.
- (B) For a specified monthly recurring charge, the Customer receives a 200 minute (block) of interstate and/or intrastate time for a line presubscribed to the Company. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving TFS calls on the same presubscribed line. Calls billed to the Calling Card - Option 2, category 11, are not included in the block of time. All usage in excess of the 200 minute block of time will be billed at a fixed rate per minute. See Section 4.7.14 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹ (continued)

C

(C) When ordering Service, the Customer or Applicant must specify if Business Block of Time 200 is to be used for outgoing calls only, TFS, or both.

(D) This optional calling plan is available to new and existing Business Customers or Applicants that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹ (continued)

C

(D) (continued)

- .3 subscribe to the optional calling plan for the provision of intrastate IntraLATA, intrastate InterLATA, and interstate outbound calling;
- .4 subscribe to the Company's interstate optional calling plan, Business Block of Time 200, if the Customer or Applicant elects TFS under this optional calling plan;
- .5 subscribe to an Affiliated LEC's or Affiliated CLEC's inside wire maintenance product for each line subscribed to Business Block of Time 200; and
- .6 subscribe to the services, features and/or products described in Section 3.7.14 (E) of this Tariff if subscribing to Business Block of Time 200 for a single line or Section 3.7.14 (F) of this Tariff if subscribing to Business Block of Time 200 for two or more lines.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹ (continued)

C

(E) For Business Customers or Applicants subscribing to Business Block of Time 200 for a single line, the Customer or Applicant must also:

- .1 subscribe to the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC;
- .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding, remote access to call forwarding, three way calling, and one other feature of the Customer's or Applicant's choice; and
- .3 subscribe to an Affiliated LEC's or Affiliated CLEC's voice mail/voice messaging product.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹ (continued)

C

(F) For Business Customers or Applicants subscribing to Business Block of Time 200 for two or more lines, the Customer or Applicant must also:

- .1 subscribe to the basic business access line or the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC;
- .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding on a minimum of one line subscribed to Business BOT 200;
- .3 subscribe to an Affiliated LEC's or Affiliated CLEC's remote access to call forwarding on a minimum of one line subscribed to Business BOT 200;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹ (continued)

C

(F) (continued)

- .4 subscribe to an Affiliated LEC's or Affiliated CLEC's three way calling on a minimum of one line a subscribed to Business BOT 200;
- .5 subscribe to a minimum of one additional access line feature of an Affiliated LEC or Affiliated CLEC on a minimum of one line subscribed to Business BOT 200;
- .6 subscribe to an Affiliated LEC's or Affiliated CLEC's voice mail/voice messaging product on a minimum of one line subscribed to Business Block of Time 200.

- (G) The start of Service date for Business Block of Time 200 may be on or after the installation date of the products, services or features discussed in Section 3.7.14 (D).5 and 3.7.14 (E) or Section 3.7.14 (F) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.14 Business Block of Time 200¹ (continued)

C

(H) The block of time will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Business Block of Time 200 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

(I) Reserved for future use.

(J) If a Customer fails to maintain the products, services or features described in Section 3.7.14 (D).5 and 3.7.14 (E) or Section 3.7.14 (F) of this Tariff that initially qualified the Customer for Business Block of Time 200, the Customer will no longer qualify for Business Block of Time 200. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.14 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹

C

- (A) Business Block of Time 400 is a custom combination outbound, switched toll free, and calling card long distance optional pricing plan for calls that originate and terminate within the State. This optional pricing plan is established at the BTN level. Multiple BTN Aggregation is not available with this Service. If a Customer or Applicant selects a different price plan for specific WTN(s), the Customer or Applicant is required to establish a separate BTN for each variation. Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.
- (B) For a specified monthly recurring charge, the Customer receives a 400 minute (block) of interstate and/or intrastate time for a line presubscribed to the Company. The block of time may be used (1) for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving TFS calls on the same presubscribed line. Calls billed to the Calling Card - Option 2, category 11, are not included in the block of time. All usage in excess of the 400 minute block of time will be billed at a fixed rate per minute. See Section 4.7.15 of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹ (continued)

C

(C) When ordering Service, the Customer or Applicant must specify if Business Block of Time 400 is to be used for outgoing calls only, TFS, or both.

(D) This optional calling plan is available to new and existing Business Customers or Applicants that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to receive calls from the long distance network for TFS and/or to reach the long distance network for outbound calling;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹ (continued)

C

(D) (continued)

- .3 subscribe to the optional calling plan for the provision of intrastate IntraLATA, intrastate InterLATA, and interstate outbound calling;
- .4 subscribe to the Company's interstate optional calling plan, Business Block of Time 400, if the Customer or Applicant elects TFS under this optional calling plan;
- .5 subscribe to an Affiliated LEC's or Affiliated CLEC's inside wire maintenance product for each line subscribed to Business Block of Time 400; and
- .6 subscribe to the services, features and/or products described in Section 3.7.15 (E) of this Tariff if subscribing to Business Block of Time 400 for a single line or Section 3.7.15 (F) of this Tariff if subscribing to Business Block of Time 400 for two or more lines.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹ (continued)

C

(E) For Business Customers or Applicants subscribing to Business Block of Time 400 for a single line, the Customer or Applicant must also:

- .1 subscribe to the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC;
- .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding, remote access to call forwarding, three way calling, and one other feature of the Customer's or Applicant's choice; and
- .3 subscribe to an Affiliated LEC's or Affiliated CLEC's voice mail/voice messaging product.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹ (continued)

C

(F) For Business Customers or Applicants subscribing to Business Block of Time 400 for two or more lines, the Customer or Applicant must also:

- .1 subscribe to the basic business access line or the basic business access line with digital subscriber line service of an Affiliated LEC or Affiliated CLEC;
- .2 subscribe to an Affiliated LEC's or Affiliated CLEC's call forwarding on a minimum of one line subscribed to Business BOT 400;
- .3 subscribe to an Affiliated LEC's or Affiliated CLEC's remote access to call forwarding on a minimum of one line subscribed to Business BOT 400;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹ (continued)

C

(F) (continued)

- .4 subscribe to an Affiliated LEC's or Affiliated CLEC's three way calling on a minimum of one line a subscribed to Business BOT 400;
- .5 subscribe to a minimum of one additional access line feature of an Affiliated LEC or Affiliated CLEC on a minimum of one line subscribed to Business BOT 400;
- .6 subscribe to an Affiliated LEC's or Affiliated CLEC's voice mail/voice messaging product on a minimum of one line subscribed to Business Block of Time 400.

- (G) The start of Service date for Business Block of Time 400 may be on or after the installation date of the products, services or features discussed in Section 3.7.15 (D).5 and 3.7.15 (E) or Section 3.7.15 (F) of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.15 Business Block of Time 400¹ (continued)

C

(H) The block of time will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Business Block of Time 400 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

(I) Reserved for future use.

(J) If a Customer fails to maintain the products, services or features described in Section 3.7.15 (D).5 and 3.7.15 (E) or Section 3.7.15 (F) of this Tariff that initially qualified the Customer for Business Block of Time 400, the Customer will no longer qualify for Business Block of Time 400. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to Long Distance for Business and the rates and charges in Section 4.7.7 of the Tariff will apply in lieu of the rates and charges in Section 4.7.15 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.16 Business Domestic Saver Deluxe¹

C

Business Domestic Saver Deluxe is a custom combination inbound, outbound, and calling card optional pricing plan available to new and existing Business Customers that:

- (1) use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS;
- (2) previously subscribed to a local dial tone service offering or a long distance service offering of an Affiliated LEC or Affiliated CLEC and cancelled service and/or previously subscribed to one of the Company's business Service offerings and cancelled Service;
- (3) request to be provisioned under this optional pricing plan; and
- (4) commit to an MMC of \$5.95 per month.

For rules and regulations regarding the MMC, see Section 2.26 of this Tariff.

Outbound calls, TFS calls, and all calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.16 Business Domestic Saver Deluxe¹ (continued)

C

Customers subscribing to Business Domestic Saver Deluxe may be LEC-billed or direct-billed. The method of billing is determined by the Company.

When ordering Service, the Business Customer must specify if Business Domestic Saver Deluxe is to be used for outgoing calls only, inbound calls only, or both.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.17 Business Domestic Saver 15 Deluxe¹

C

(A) Business Domestic Saver 15 Deluxe is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 reserved for future use
- .4 commit to
 - an MMC of \$15 per month or
 - an MMC of \$15 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on a month-to-month basis and is also available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.17 Business Domestic Saver 15 Deluxe¹ (continued)

C

- (B) The Customer may subscribe to Business Domestic Saver 15 Deluxe for outbound Service only, TFS only or for both outbound and TFS for a single BTN.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.17 Business Domestic Saver 15 Deluxe¹ (continued)

C

- (D) The Customer's usage rate for each call is based on whether the Customer has made an MMC and subscribes to Service on a month-to-month basis or a 1-year term plan.
- (E) For Customers who commit to a MMC and subscribes to Service on a month-to-month basis, outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year term plan with an MMC, outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.17 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.18 Business Domestic Saver 15 Connections 3 Service¹

C

(A) Business Domestic Saver 15 Connections 3 Service is a custom combination inbound, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.18 Business Domestic Saver 15 Connections 3 Service¹

C

(A) (continued)

.3 subscribe to and maintain the following products or services provided by an SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo®! dial-up Internet access or TI Integrated Access or dedicated web hosting; and (2) Cingular wireless service; and (3) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsK, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageK, Pacific Bell Instant OfficeK:, Power Office, The Business Plan, Custom Biz SaverK, Local Usage SaverK or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from an SBC Affiliate:

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.18 Business Domestic Saver 15 Connections 3 Service¹ (continued) C

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the product or service described in Section 3.7.18 (A).3 of this Tariff.
- .5 except as described below, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.18 (A).3 of this Tariff with the Customer's BTN for Business Domestic Saver 15 Connections 3 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Domestic Saver 15 Connections 3 Service will be billed.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004. N
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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.18 Business Domestic Saver 15 Connections 3 Service¹ (continued)

C

(A) (continued)

- .6 commit to
- an MMC of \$15 per month for a 1-year term plan.

For rules and regulations regarding MMCs and term plans, see
Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a
single BTN. Service is available for Customers that commit to a 1-year.

¹ This service is no longer available to new Customers or existing Customers at new
locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.18 Business Domestic Saver 15 Connections 3 Service¹ (continued)

C

- (B) The Customer may subscribe to Business Domestic Saver 15 Connections 3 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.18 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on whether the Customer subscribes to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.18 Business Domestic Saver 15 Connections 3 Service¹ (continued)

C

- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.18 of this Tariff.
- (F) If the Customer fails to maintain the required products or services described in Section 3.7.18 (A).3 of this Tariff, the Customer will no longer qualify for Business Domestic Saver 15 Connections 3 Service and will be moved to Business Domestic Saver 15 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Domestic Saver 15, the rates and charges in Section 4.7.11 of the Tariff will apply in lieu of the rates and charges in Section 4.7.18 of this Tariff.

If the Customer is moved to Business Domestic Saver 15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connection 3, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.19 Business Long Distance 50 Connections 3 Service¹

C

(A) Business Long Distance 50 Connections 3 Service is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.19 Business Long Distance 50 Connections 3 Service¹

C

(A) (continued)

- .3 subscribe to and maintain the following products or services provided by an SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo®! dial-up Internet access or TI Integrated Access or dedicated web hosting; and (2) Cingular wireless service; and (3) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsK, CompleteLinkK, SimpleLink, Plexar I®, Centrex with Classic Feature PackageK, Pacific Bell Instant OfficeK, Power Office, The Business Plan, Custom Biz SaverK, Local Usage SaverK or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from an SBC Affiliate:
 - .a a minimum of one business access line, and,
 - .b an inside wire maintenance product associated with each business access line, and,
 - .c at least one instance of Caller ID, and,
 - .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.19 Business Long Distance 50 Connections 3 Service¹ (continued)

C

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the product or service described in Section 3.7.19 (A).3 of this Tariff.
- .5 except as described below, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.19 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 50 Connections 3 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 50 Connections 3 Service will be billed.
- .6 commit to
 - an MMC of \$50 per month for a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.19 Business Long Distance 50 Connections 3 Service¹ (continued)

C

(A) (continued)

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year.

(B) The Customer may subscribe to Business Long Distance 50 Connections 3 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.19 (A).3 of this Tariff.

(C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.19 Business Long Distance 50 Connections 3 Service¹ (continued)

C

- (D) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.19 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.19 Business Long Distance 50 Connections 3 Service¹ (continued)

C

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.19 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 50 Connections 3 Service and will be moved to Business Long Distance 50 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 50, the rates and charges in Section 4.7.9 of the Tariff will apply in lieu of the rates and charges in Section 4.7.19 of this Tariff.

If the Customer is moved to Business Long Distance 50 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 50 Connections 3 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.20 Business Long Distance 100 Connections 3 Service¹

C

(A) Business Long Distance 100 Connections 3 Service is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.20 Business Long Distance 100 Connections 3 Service¹

C

(A) (continued)

.3 subscribe to and maintain the following products or services provided by an SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo®! dial-up Internet access or TI Integrated Access or dedicated web hosting; and (2) Cingular wireless service; and (3) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsK, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageK, Pacific Bell Instant OfficeK:, Power Office, The Business Plan, Custom Biz SaverK, Local Usage SaverK or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from an SBC Affiliate:

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.20 Business Long Distance 100 Connections 3 Service¹

C

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.20 (A).3 of this Tariff.
- .5 except as described below, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.20 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 100 Connections 3 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 100 Connections 3 Service will be billed.
- .6 commit to
 - an MMC of \$100 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.20 Business Long Distance 100 Connections 3 Service¹ (continued)

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(A) (continued)

This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year term plan.

(B) The Customer may subscribe to Business Long Distance 100 Connections 3 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.20 (A).3 of this Tariff.

(C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

(D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.20 Business Long Distance 100 Connections 3 Service¹ (continued)

C

(E) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year term plan.

(F) Outbound and TFS calls and calls billed to the Calling Card - Option 2 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.13 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.20 Business Long Distance 100 Connections 3 Service¹ (continued)

C

- (G) If the Customer fails to maintain the required products or services described in Section 3.7.20 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 100 Connections 3 Service and will be moved to Business Long Distance 100 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 100, the rates and charges in Section 4.7.13 of the Tariff will apply in lieu of the rates and charges in Section 4.7.20 of this Tariff.

If the Customer is moved to Business Long Distance 100 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 100 Connections 3 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.21 Business Domestic Saver 15 Connections 2 Service

(A) Business Domestic Saver 15 Connections 2 Service is a custom combination inbound, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.21 Business Domestic Saver 15 Connections 2 Service

(A) (continued)

- .3 subscribe to and maintain the following products or services provided by an SBC affiliate: (1) one DSL service or shared web hosting or dedicated Internet access or SBC® Yahoo®! dial-up Internet access or TI Integrated Access or dedicated web hosting and (2) a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, a Business SolutionsSM, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageSM, Pacific Bell Instant OfficeSM., Power Office, The Business Plan, Custom Biz SaverSM, Local Usage SaverSM or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from an SBC Affiliate:

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.;

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.21 Business Domestic Saver 15 Connections 2 Service (continued)

(A) (continued)

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| .4 | demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.21 (A).3 of this Tariff. | T |
| .5 | except as described below, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.21 (A).3 of this Tariff with the Customer's BTN for Business Domestic Saver 15 Connections 2 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Domestic Saver 15 Connections 2 Service will be billed. | T
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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.21 Business Domestic Saver 15 Connections 2 Service (continued)

(A) (continued)

- .6 commit to
- an MMC of \$15 per month for a 1-year term plan.

For rules and regulations regarding MMCs and term plans, see
Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a
single BTN. Service is available for Customers that commit to a 1-year
term plan.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.21 Business Domestic Saver 15 Connections 2 Service (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 Connections 2 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.21 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on whether the Customer subscribes to a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.21 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.21 Business Domestic Saver 15 Connections 2 Service (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.21 (A).3 of this Tariff, the Customer will no longer qualify for Business Domestic Saver 15 Connections 2 Service and will be moved to Business Domestic Saver 15 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Domestic Saver 15, the rates and charges in Section 4.7.11 of the Tariff will apply in lieu of the rates and charges in Section 4.7.21 of this Tariff.

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C

If the Customer is moved to Business Domestic Saver 15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connections 2 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.22 Business Long Distance 50 Connections 2 Service

(A) Business Long Distance 50 Connections 2 Service is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.22 Business Long Distance 50 Connections 2 Service (continued)

(A) (continued)

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|----|--|---------------------------------|
| .4 | demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.22 (A).3 of this Tariff. | T |
| .5 | except as described below, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.22 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 50 Connections 2 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 50 Connections 2 Service will be billed. | T
N

N |
| .6 | commit to
- an MMC of \$50 per month for a 1-year term plan. | |

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year term plan.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.22 Business Long Distance 50 Connections 2 Service (continued)

- (B) The Customer may subscribe to Business Long Distance 50 Connections 2 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.22 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.22 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.22 Business Long Distance 50 Connections 2 Service (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.22 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 50 Connections 2 Service and will be moved to Business Long Distance 50 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 50, the rates and charges in Section 4.7.9 of the Tariff will apply in lieu of the rates and charges in Section 4.7.22 of this Tariff.

C
C

If the Customer is moved to Business Long Distance 50 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 50 Connections 2 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.23 Business Long Distance 100 Connections 2 Service

(A) Business Long Distance 100 Connections 2 Service is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this optional Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.23 Business Long Distance 100 Connections 2 Service

(A) (continued)

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|----|--|--|
| .4 | demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.23 (A).3 of this Tariff. | T |
| .5 | except as described below, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.23 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 100 Connections 2 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 100 Connections 2 Service will be billed. | T
T/N
N

N |
| .6 | commit to
- an MMC of \$100 per month for a 1-year term plan. | |

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year term plan.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

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3.7.23 Business Long Distance 100 Connections 2 Service (continued)

- (B) The Customer may subscribe to Business Long Distance 100 Connections 2 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.23 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year term plan.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.23 Business Long Distance 100 Connections 2 Service (continued)

- (F) Outbound and TFS calls and calls billed to the Calling Card - Option 2, T
category 11, are billed in increments of one (1) second subject to a C
minimum connect time (initial period) of thirty (30) seconds. For rates and
charges, see Section 4.7.13 of this Tariff.
- (G) If the Customer fails to maintain the required products or services described
in Section 3.7.23 (A).3 of this Tariff, the Customer will no longer qualify
for Business Long Distance 100 Connections 2 Service and will be moved
to Business Long Distance 100 for the same term as the Customer's current
term plan associated with this Service unless the Customer selects an
alternative Service. If the Customer is moved to Business Long Distance
100, the rates and charges in Section 4.7.13 of the Tariff will apply in lieu
of the rates and charges in Section 4.7.23 of this Tariff.

If the Customer is moved to Business Long Distance 100 or any alternative
Service and the Customer's MMC and term plan commitment is equal to or
greater than the MMC and term plan commitment for Business Long
Distance 100 Connections 2 Service, the Company will credit the
Customer's account for the amount of any early termination charges as
described in Section 2.26 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.24 Business Domestic Saver 15 Connections 1 Service

(A) Business Domestic Saver 15 Connections 1 Service is a custom combination inbound, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.24 Business Domestic Saver 15 Connections 1 Service (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.24 (A).3 of this Tariff;
- .5 with the exception of Cingular service, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.24 (A).3 of this Tariff with the Customer's BTN for Business Domestic Saver 15 Connections 1 Service; and
- .6 commit to
 - an MMC of \$15 per month for a 1-year term plan.

For rules and regulations regarding MMCs and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year term plan.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.24 Business Domestic Saver 15 Connections 1 Service (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 Connections 1 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.24 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on whether the Customer subscribes to a 1-year term plan.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.24 Business Domestic Saver 15 Connections 1 Service (continued)

- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.24 of this Tariff. C
- (F) If the Customer fails to maintain the required products or services described in Section 3.7.24 (A).3 of this Tariff, the Customer will no longer qualify for Business Domestic Saver 15 Connections 1 Service and will be moved to Business Domestic Saver 15 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Domestic Saver 15, the rates and charges in Section 4.7.11 of the Tariff will apply in lieu of the rates and charges in Section 4.7.24 of this Tariff.

If the Customer is moved to Business Domestic Saver 15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connections 1 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.25 Business Long Distance 50 Connections 1 Service

(A) Business Long Distance 50 Connections 1 Service is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

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3.7 Custom Business Services (continued)

(A) (continued)

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.25 Business Long Distance 50 Connections 1 Service (continued)

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.25 (A).3 of this Tariff;
- .5 with the exception of Cingular service, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.25 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 50 Connections 1 Service; and
- .6 commit to
 - an MMC of \$50 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year term plan.

N

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.25 Business Long Distance 50 Connections 1 Service (continued)

- (B) The Customer may subscribe to Business Long Distance 50 Connections 1 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.25 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.25 of this Tariff. C

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.25 Business Long Distance 50 Connections 1 Service (continued)

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.25 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 50 Connections 1 Service and will be moved to Business Long Distance 50 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 50, the rates and charges in Section 4.7.9 of the Tariff will apply in lieu of the rates and charges in Section 4.7.25 of this Tariff.

C
C

If the Customer is moved to Business Long Distance 50 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 50 Connections 1 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.26 Business Long Distance 100 Connections 1 Service

(A) Business Long Distance 100 Connections 1 Service is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

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3.7 Custom Business Services (continued)

3.7.26 Business Long Distance 100 Connections 1 Service

(A) (continued)

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.26 Business Long Distance 100 Connections 1 Service

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.26 (A).3 of this Tariff;
- .5 with the exception of Cingular service, associate the billing for the products or services of an Affiliated LEC or Affiliated CLEC that are described in Section 3.7.26 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 100 Connections 1 Service; and
- .6 commit to
 - an MMC of \$100 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available for Customers that commit to a 1-year term plan.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.26 Business Long Distance 100 Connections 1 Service (continued)

- (B) The Customer may subscribe to Business Long Distance 100 Connections 1 Service for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.26 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based on whether the Customer subscribes to Service on a 1-year term plan.

N

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.26 Business Long Distance 100 Connections 1 Service (continued)

- (F) Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11, are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.13 of this Tariff. T C
- (G) If the Customer fails to maintain the required products or services described in Section 3.7.26 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 100 Connections 1 Service and will be moved to Business Long Distance 100 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 100, the rates and charges in Section 4.7.13 of the Tariff will apply in lieu of the rates and charges in Section 4.7.26 of this Tariff.

If the Customer is moved to Business Long Distance 100 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 100 Connections 1 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.27 High Volume Calling II Plus

(A) General

- .1 High Volume Calling II Plus is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. High Volume Outbound Calling II Plus is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. High Volume Toll Free Calling II Plus is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. High Volume Dedicated Outbound Calling II Plus is an outbound calling plan for Customers that utilize Dedicated Access to reach the long distance network. High Volume Dedicated Toll Free Calling II Plus is a TFS for Customers that utilize Dedicated Access to receive calls from the long distance network. The Customer may subscribe to High Volume Calling II Plus for outbound Service only, TFS only or for both outbound and TFS.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.27 High Volume Calling II Plus (continued)

(A) General (continued)

- .2 See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS. For Customers utilizing DVA facilities for TFS, High Volume Dedicated Toll Free Calling II Plus allows Customers with TFS Number(s) to terminate inbound calls to a Customer-designated DVA facility. Toll free calls may originate on any type of access and are terminated via Switched Access or DVA lines to the Customer's location.
- .3 Customers subscribing to High Volume Toll Free Calling II Plus and/or High Volume Dedicated Toll Free Calling II Plus under a term plan arrangement may also subscribe to the Company's interstate CMR service which is an arrangement consisting of routing, control, and announcement features. A detailed description of the CMR service and the associated interstate usage charges and monthly recurring and non-recurring charges may be found in the Company's interstate Voice Product Reference and Pricing Guide.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.27 High Volume Calling II Plus (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize DVA and/or Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access and/or Dedicated Access. TFS is available for termination to a Customer's Switched Access or DVA lines. The Customer may subscribe to High Volume Calling II Plus for outbound Service only, TFS only, or both outbound and TFS.

Customers subscribing to High Volume Outbound Calling II Plus or High Volume Dedicated Outbound Calling II Plus may also subscribe to the Calling Card - Option 3 described in Section 3.1.5 (A).2 of this Tariff.

- .2 The High Volume Calling II Plus plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan; (2) make a MAC of at least \$600 per year and sign a term plan agreement for one, two, or three year(s); and subscribe to High Volume Calling II Plus for the provision of interstate service.

N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.27 High Volume Calling II Plus (continued)

(B) Availability (continued)

- .3 If a Centrex Customer with terminals subscribes to High Volume Outbound Calling II Plus, all lines associated with the Centrex terminals must be presubscribed to the Company.
- .4 For Business Customers that subscribe to High Volume Dedicated Outbound Calling II Plus or High Volume Dedicated Toll Free Calling II Plus, the Customer must (1) use either DS1 Local Access or DS3 Local Access to reach the Company-designated POP and (2) authorize the Company to act as the Customer's agent for ordering the required DVA arrangements.

(C) MACs and Term Plan Agreements

See Section 2.26 of this Tariff for rules and regulations applicable to MACs and term plan agreements.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.27 High Volume Calling II Plus (continued)

(D) IntraLATA and InterLATA Service Options

- .1 For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.
- .2 For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.
- .3 If the Customer wishes to restrict IntraLATA calling for outbound Service provided via DVA arrangements, it is the Customer's responsibility to route those calls via other access facilities not associated with High Volume Calling II Plus.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.27 High Volume Calling II Plus (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling
Card - Option 3

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) type of originating access (Switched Access or DVA) for outbound calls; (3) type of terminating access (Switched Access or DVA) for TFS calls; and (4) the Customer's MAC. An additional usage charge applies for TFS calls if the Customer has subscribed to CMR service. For fully automated, operator assisted or operator dialed calls billed to the Calling Card - Option 3, the usage rate is the same as the usage rates for 1+ outbound calls rated under this Service offering.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.27 High Volume Calling II Plus (continued)

(E) Rating Inbound and Outbound Calls and Calls Billed To The Calling Card - Option 3 (continued)

.2 Billing Increments

.a Outbound, TFS Provided Without CMR, and Calls Billed to the Calling Card - Option 3

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

.b TFS Provided With CMR

For TFS calls, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Tariff.

N

N

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.27 High Volume Calling II Plus (continued)

(F) Billing

Customers subscribing to any of the High Volume Calling II Plus plans will be direct-billed.

(G) Transfer of an Existing TFS to High Volume Toll Free Calling II Plus

A Customer request to transfer TFS to the High Volume Toll Free Calling II Plus will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the High Volume Toll Free Calling II Plus plan. Customer shall be responsible for any and all early termination charges.

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.27 High Volume Calling II Plus (continued)

- (H) Customers that commit to a MAC of \$600, \$2,400, \$6,000 or \$9,000 must maintain a minimum of two local access lines or Voice Grade Equivalent switched local exchange service from a SBC Affiliate. Customers that commit to a MAC of \$12,000, \$18,000, \$24,000, \$30,000 \$42,000, \$60,000 or \$90,000 must maintain a minimum of four local access lines or Voice Grade Equivalent switched local exchange service from a SBC Affiliate. Customers that commit to a MAC of \$120,000, \$180,000 or \$240,000 must maintain a minimum of six local access lines or Voice Grade Equivalent switched local exchange service from a SBC Affiliate. If the Customer drops below the minimum number of local access lines stated above, the Customer will be moved to High Volume Calling Plan II as described in Section 3.7.2 of this Tariff.

If the Customer is moved to High Volume Calling II or any alternative Service and the Customer's MAC and term plan commitment is equal to or greater than the MAC and term plan commitment for High Volume Calling II Plus, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 2.26 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

- | | | |
|--------|--------------------------|---|
| 3.7 | Custom Business Service | N |
| 3.7.28 | Reserved for future use. | N |

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Service

3.7.29 Business Domestic Saver 15 Plus 1 Year¹

C

(A) Business Domestic Saver 15 Plus 1 Year is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to
 - an MMC of \$15 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on a 1-year term plan only.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.29 Business Domestic Saver 15 Plus 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 Plus 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Customers may also subscribe to Calling Card - Option 2, category 11. N
N
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate is based on the MMC 1-year term.
- (E) Calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.29 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Domestic Saver 15 for an additional 1-year term, as described in Section 3.7.11 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Service

3.7.30 Business Long Distance 50 Plus 1 Year¹

C

(A) Business Long Distance 50 Plus 1 Year is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to an MMC of \$50 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is available on 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.30 Business Long Distance 50 Plus 1 Year¹

- (B) The Customer may subscribe to Business Long Distance 50 Plus 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. Customers may also subscribe to Calling Card - Option 2, category 11. N
N
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) Reserved for future use.
- (E) The Customer's usage rate for each call is based on the 1-year term plan.
- (F) For Customers who commit to a 1-year term plan with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.30 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 50 for an additional 1-year term, as described in Section 3.7.9 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Service

3.7.31 Business Long Distance 100 Plus 1 Year¹

C

(A) Business Long Distance 100 Plus 1 Year is a custom combination inbound, outbound, and calling card Flat Rate optional pricing plan available to Business Customers that:

- .1 request to be provisioned under this optional pricing plan;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS; and
- .3 commit to an MMC of \$100 per month for a 1-year term plan.

For rules and regulations regarding the MMC and term plans, see Section 2.26 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is available on 1-year term plan only.

(B) The Customer may subscribe to Business Long Distance 100 Plus 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.31 Business Long Distance 100 Plus 1 Year¹

- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based a 1-year term plan.
- (F) For Customers who commit to a 1-year term plan with an MMC, outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. T
C/R

For rates and charges, see Section 4.7.31 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 100 for an additional 1-year term, as described in Section 3.7.13 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N

3.7.32 Reserved For Future Use

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N

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N
|
N

3.7.33 Reserved For Future Use

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

N
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N

3.7.34 Reserved For Future Use

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SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹

C

(A) Business Domestic Saver 15 Connections 1 Plus Service 1 Year is a custom combination inbound, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;
- .3 subscribe to a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, Business SolutionsK, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageK, Pacific Bell Instant OfficeK, Power Office, The Business Plan, Custom Biz SaverK, Local Usage SaverK or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:
 - .a a minimum of one business access line, and,
 - .b an inside wire maintenance product associated with each business access line, and,
 - .c at least one instance of Caller ID, and,
 - .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹ (continued)

C

(A) (continued)

.4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.35 (A).3 of this Tariff;

.5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.35 (A).3 of this Tariff with the Customer's BTN for Business Domestic Saver 15 Connections 1 Plus Service 1 Year. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Domestic Saver 15 Connections 1 Plus Service 1 Year will be billed; and

.6 commit to an MMC of \$15 per month for a 1-year term plan.

For rules and regulations regarding MMCs and term plans, see Section 6.28 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Domestic Saver 15 Connections 1 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.35 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on the 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.35 of this Tariff. C/R

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.35 Business Domestic Saver 15 Connections 1 Plus Service 1 Year¹ (continued)

C

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.35 (A).3 of this Tariff, the Customer will no longer qualify for Business Domestic Saver 15 Connections 1 Plus Service 1 Year and will be moved to Business Domestic Saver 15 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Domestic Saver 15, the rates and charges in Section 4.7.11 of the Tariff will apply in lieu of the rates and charges in Section 4.7.35 of this Tariff.

If the Customer is moved to Business Domestic Saver 15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connections 1 Plus Service 1 Year, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Domestic Saver 15 Connections 1 Service for an additional 1-year term, as described in Section 3.7.24 of this tariff, unless otherwise specified by the Customer.

N
N

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹

C

(A) Business Long Distance 50 Connections 1 Plus Service 1 Year is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;
- .3 subscribe to a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, Business SolutionsK, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageK, Pacific Bell Instant OfficeK, Power Office, The Business Plan, Custom Biz SaverK, Local Usage SaverK or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:
 - .a a minimum of one business access line, and,
 - .b an inside wire maintenance product associated with each business access line, and,
 - .c at least one instance of Caller ID, and,
 - .d at least one instance of each of any three call control features from Group D Package as defined in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹ (continued)

C

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.36 (A).3 of this Tariff;
- .5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.36 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 50 Connections 1 Plus Service 1 Year. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 50 Connections 1 Plus Service 1 Year will be billed; and
- .6 commit to an MMC of \$50 per month for a 1-year term

For rules and regulations regarding the MMC and term plans, see Section 6.28 of this Tariff. This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹ (continued)

- (B) The Customer may subscribe to Business Long Distance 50 Connections 1 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.36 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) The Customer's usage rate for each call is based on a 1-year term plan.
- (E) Outbound calls, TFS calls, and fully automated, operator assisted, and operator dialed calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.36 of this Tariff. C/R

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.36 Business Long Distance 50 Connections 1 Plus Service 1 Year¹ (continued)

C

- (F) If the Customer fails to maintain the required products or services described in Section 3.7.36 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 50 Connections 1 Plus Service 1 Year and will be moved to Business Long Distance 50 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 50, the rates and charges in Section 4.7 9 of the Tariff will apply in lieu of the rates and charges in Section 4.7.36 of this Tariff.

If the Customer is moved to Business Long Distance 50 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 50 Connections 1 Plus Service 1 Year, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 50 Connections 1 Service for an additional 1-year term, as described in Section 3.7.25 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹

C

(A) Business Long Distance 100 Connections 1 Plus Service 1 Year is a custom combination switched TFS, outbound, and calling card Flat Rate Service available to Business Customers that:

- .1 request to be provisioned under this Service;
- .2 utilize Switched Access to reach the long distance network for outbound calling and/or utilize Switched Access to receive calls from the long distance network for TFS;

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N

N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹

C

(A) (continued)

.3 subscribe to a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of two Centrex station lines from a SBC Affiliate, or, a minimum of one business access line under a term agreement from a SBC Affiliate, or, Business SolutionsK, CompleteLink®, SimpleLink, Plexar I®, Centrex with Classic Feature PackageK, Pacific Bell Instant OfficeK, Power Office, The Business Plan, Custom Biz SaverK, Local Usage SaverK or Ameritech Centrex Service (ACS) service package as defined in Section 1 of this Tariff or, subscribe to all of the following from a SBC Affiliate:

- .a a minimum of one business access line, and,
- .b an inside wire maintenance product associated with each business access line, and,
- .c at least one instance of Caller ID, and,
- .d at least one instance of each of any three call control features from Group D Package as described in Section 1 of this Tariff from a SBC Affiliate.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹

C

(A) (continued)

- .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Customer also subscribes to the products or services described in Section 3.7.37 (A).3 of this Tariff;
- .5 except as described below, associate the billing for the products or services of a SBC Affiliate that are described in Section 3.7.37 (A).3 of this Tariff with the Customer's BTN for Business Long Distance 100 Connections 1 Service. Exceptions to this requirement are: (a) Cingular service and (b) DSL service when subscription to an additional BTN was required for DSL provisioning by the SBC Affiliated LEC or Affiliated CLEC for technical reasons. The qualifying DSL service billed under a second BTN must be physically located at the same business premises as the local service to whose BTN the Business Long Distance 100 Connections 1 Service 1 Year will be billed; and
- .6 commit to an MMC of \$100 per month for a 1-year term

For rules and regulations regarding the MMC and term plans, see Section 6.28 of this Tariff.

This Service is established at the BTN level and is only available for a single BTN. Service is only available for Customers that commit to a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹ (continued) C

- (B) The Customer may subscribe to Business Long Distance 100 Connections 1 Plus Service 1 Year for outbound Service only, TFS only or for both outbound and TFS for a single BTN. The start of Service date may be on or after the installation date of the required products or services described in Section 3.7.37 (A).3 of this Tariff.
- (C) Toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- (D) For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate Service from the Company.
- (E) The Customer's usage rate for each call is based on a 1-year term plan.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.7 Custom Business Services (continued)

3.7.37 Business Long Distance 100 Connections 1 Plus Service 1 Year¹ (continued)

- (F) Outbound and TFS calls and calls billed to the Calling Card - Option 2, category 11 are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4.7.37 of this Tariff. T
C/R
- (G) If the Customer fails to maintain the required products or services described in Section 3.7.37 (A).3 of this Tariff, the Customer will no longer qualify for Business Long Distance 100 Connections 1 Plus Service 1 Year and will be moved to Business Long Distance 100 for an additional 1-year term, unless the Customer selects an alternative Service. If the Customer is moved to Business Long Distance 100, the rates and charges in Section 4.7.13 of the Tariff will apply in lieu of the rates and charges in Section 4.7.37 of this Tariff.

If the Customer is moved to Business Long Distance 100 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Long Distance 100 Connections 1, Service 1 Year, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 6.28 of this Tariff.

At the end of the 1-year term, the Customer will be moved to Business Long Distance 100 Connections 1 Service for an additional 1-year term, as described in Section 3.7.26 of this tariff, unless otherwise specified by the Customer.

¹ This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

SECTION 3 - DESCRIPTION OF SERVICES

3.7	Custom Business Services (continued)	N
3.7.38	Reserved for future use	N

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SECTION 3 - DESCRIPTION OF SERVICES

3.7	Custom Business Services (continued)	N
3.7.39	Reserved for future use	N

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SECTION 3 - DESCRIPTION OF SERVICES

3.7	Custom Business Services (continued)	N
3.7.40	Reserved for future use	N

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